



MANAGEMENT REPORT 2022
FANDIC FOUNDATION
January to December 2022

The FANDIC Foundation, during the year 2022, gave continuity to its processes, maintaining its leadership in the CBR strategy in the region and favoring inclusion with a rights-based approach. There was a significant increase in the number of children, youth and young adults and persons with disabilities and their families benefiting directly in the health and subsistence component mainly, but also directly and indirectly, in the different components of CBR, strengthening community participation in different sectors.

Alliances and agreements were increased with different entities such as universities, official entities both local and departmental and national, which reinforces very positively, the processes and especially the coverage in the communities according to their Mission. Likewise, the number of members of the work team increased, both professionals, collaborators and volunteers, thus providing greater opportunity for work and learning from the CBR strategy and its scope. Fandic as an inclusive entity, also incorporates people with disabilities into its team.

In a very significant way, the intervention is continued in the rural area of Bucaramanga, with 30 families that have improved their quality of life.

Fandic's South Site, located in the Diamante 2 neighborhood of Bucaramanga was opened after responding to a tender from the mayor's office to attend 50 children and young people with intellectual disabilities, mostly diagnosed with Down syndrome, who would have been left without attention due to the closure of the previous entity that attended them.

Fandic continued his other programs within CBR's strategy, highlighting the work done with the Green Light and savings program in the villages of Los Santos, Piedecuesta, Bucaramanga and Guajira. (Annexed report presented by coordinator Rocío Núñez)

The Board of Directors of Fandic was always attentive and attentive to the requirements for decision-making, as well as its Fiscal Auditor, to fully comply with the allocation of resources acquired through agreements and donations and for the rational and appropriate use thereof. (Financial statements will be delivered in March at the 2023 Assembly)

For all members of Fandic, collaborators, volunteers, children and young people with and without disabilities and their families, it was a year of growth, having 50 new beneficiaries distributed throughout the metropolitan area of Bucaramanga, going to their homes to learn more about their situations with the support of social work, providing transportation for therapeutic assistance and other activities, open a new headquarters with a whole therapeutic team and support of volunteers, as well as articulate this work with the North Headquarters and its 66 families, the rural area and its 30 families, to provide everyone with quality accompaniment and care, responsible and with the entire focus of rights for processes of educational inclusion, social, labor.



Thanks

-We appreciate the visit of the President of CAPD, Martha Rojas to Bucaramanga to the foundation in the month of May, a visit that was of great satisfaction for Fandic. We also appreciate the visit of Marlene and Bob Wiens, who had not returned to Colombia for two years due to the Pandemic. Significant changes were found in the functioning and impact that Fandic has obtained in recent years, achieving very important changes in community participation.

-To CAPD, our most sincere thanks, for the trust, accompaniment, guidance, training and great support that they have also given us this year, achieving a significant impact on official entities, both local, departmental and national, that have recognized the work that FANDIC provided to the community for almost 25 years. We also thank CAPD for helping with the Pro Van campaign.

-Thanks to the Fandic team composed of 38 people, for their excellent participation and professional execution in different processes and activities, without which various agreements and programs could not have been developed. The programs had a very positive impact, as the beneficiary population increased significantly.

-Thanks to various groups of volunteers, professionals, families, friends of Fandic, university students, etc, and to Fandic's team for the donations they gave to each and every one of the children and young people for the celebration of the Christmas holidays. These gifts were offered in a very generous and significant way, providing smiles of joy and recognition to the Fandic family.

-Thanks to the advisors and external collaborators such as teachers of the universities (UNAB, USTA, UMB, UIS, UDES), students in training, people with disabilities of the Santander Network, and others who contributed their knowledge and experiences to Fandic.

It was a year where we were hand in hand with God, He gave us blessings in health, work, love, companionship, solidarity, and sense of service.

Below, we present in detail each of the activities carried out in 2022, from each of the components of the CBR strategy.



CBR PROGRAM

Activities carried out in 2022

1. Health component:

With the agreement with the MUNICIPALITY OF BUCARAMANGA, 136 children and young people with disabilities received attention for the process of Habilitation and Rehabilitation: North Site - 56; South Site - 50; Rural - 30. Venezuelan migrant children were included, thus contributing to their quality of life. The integral therapeutic process was executed in the areas of Physiotherapy, Speech Therapy, Psychology, Occupational Therapy, Nursing and Pedagogical Support. Social Work was incorporated as a discipline in Fandic and in the Mayor's Office interdisciplinary disability team, thus strengthening the intervention processes. Children and young people were provided with refreshments and transportation service.

Therapeutic attention was given to 10 Fandic young people who, because they are of legal age, do not receive the benefit of the agreement with the Mayor's Office, but were attended to by university students and included in general activities promoted by Fandic.

An agreement was established with NEUROTRAUMACENTER & CUIDAMED SAS, Rehabilitation Center of the UDES, University of Santander, for 25 children and young people from the North and South Sites, to reinforce the therapeutic process, using the Neuro-rehabilitation approach.

The Qualification and Quality processes of Fandic as IPS were updated with the restructured organization chart and training for the work team (such as, patient safety, adverse events, management guides, biosafety manual, among others) led by Systems Engineers and professionals specialized in Health Administration and Safety and Health at Work, specifically by a Head Nurse as external advisors.

Certification of disability for 130 Fandic beneficiaries was achieved in coordination with the Ministry of Health. Certification allows them to identify themselves as people with disabilities with duties and rights before the different levels of government.

A visit from the Secretary of Health guided the processes that were being carried out in Fandic as an IPS. The suggestion was made to perform the VALE Test an instrument for the detection of hearing difficulties in children. It is regulated by the Ministry of Health. The visit was successful.

One hundred cases of Fandic's beneficiaries were presented within Fandic to parents and the Mayor's Office disability program's team. The presentations focused on the therapeutic and social components noting the advances, difficulties, and challenges to be solved in each of the beneficiaries and their families.

Weekly workshops were given for parents by the interdisciplinary team and social work on therapeutic approaches for their children.

Weekly home visits were made with the support of 3 social workers who articulated with the therapeutic team for the follow-up of home plans. There were 445 home visits.



Weekly visits were made by nursing to families in the rural sector, to promote a healthy home and to make interventions if necessary. There were 210 visits by nursing.
Adjustments are made to the infrastructure of the South and North Fandic Sites to comply with the standards of habilitation. Economic support was provided by CAPD.
Public recognition by the Municipal Health Secretary was received in December for the work of Fandic in different municipal communities using the CBR strategy.

Therapeutic intervention statistics

Interdisciplinary therapeutic sessions in Physiotherapy, Speech Therapy, Occupational Therapy, Psychology For 146 beneficiaries				
Month	North Site	South Site	Rural	Total
June	989	853	317	2.159
July	2703	1688	577	4.968
August	2413	1484	599	4.496
September	2466	1576	461	4.503
October	2770	1986	635	5.391
November	2244	1492	467	4.203
December	1741	1093	373	3.207
Over 18 years old	720	-	-	720
TOTAL	16046	10172	3429	29.647 Sessions



2. Education Component

It was possible to raise the number of children with disabilities in schools from 33 to 61 due to the hard work done to educate families and schools in educational inclusion.

The Ministry of Education continues to articulate with the Municipal Office of Inclusion to favor the processes of inclusion of schooled children in the North, Rural and South Sites.
Four young people with disabilities received grade four.
The Green Light educational program continues to be successfully developed in the villages of Los Santos, Piedecuesta, La Guajira and children living in the North (see the annexed Green Light program report).
The project with the Sotomayor Rotary Club, "For an Educated and Peaceful Community", in the Colegio Promoción Social del Norte, was finished in June. Law students of the USTA and Psychology students from UDI were linked to the process thus raising the possibility of new Agreements.
Teaching-Service agreements were updated with the Universities: 1) USTA, Universidad Santo Tomas De Aquino, with 5 Law students in the legal office program (4 in North Site, 2 in South Site, semiannually); 2) UMB, University with 9 physiotherapy students in 2 groups each semester, at the North Campus; 3) UIS with 2 Social Work students (1 CBR program, 1 Green Light program; 4) UDI with 3 students of Psychology (2 in South Site, 1 in North Site).
The Director of Fandic and the Psychologist, person with physical disability, participated as special guests in "Challenges of Inclusive Education in Colombia, A Look from the Subjectivities of Human Movement" a conference arranged by FUCS University (University Foundation of Health Sciences) and FCM, (Faculty of Movement Sciences) of Bogotá.

3. Social Component

Weekly Inclusive music classes were continued in the north and south sites with the support of Professor Jesús Jaimes (visually impaired person) from IMCT (Municipal Institute of Culture and Tourism of Bucaramanga), psychology and volunteers.
Awareness events (3) to promote social inclusion were held in different city parks with artistic and recreational presentations by children and young people with disabilities.
An event of Exchange of Successful Experiences was held in the Bucaramanga Municipal office with other organizations that work with people with disabilities. Fandic presented two cases of Fandic families and first place was awarded for the work done both in the therapeutic and social realms, with the focus of Community-Based Rehabilitation.



<p>One emergency response drill was carried out at the municipal institute of culture with the support of the mayor's office where 6 Fandic families participated. The emphasis was a guide for how to act in case of earthquakes.</p>
<p>Six trainings were given to the PIC, (Collective Intervention Programs of the Ministry of Health of Floridablanca) using Fandic's experience, on care, social and labor inclusion for people with disabilities using CBR strategies.</p>
<p>Two tours of the city center and one of the northern sector of Bucaramanga were carried out within the inclusive tourism program of the IMCT (Municipal Institute of Culture and Tourism) with the participation of Fandic families and the professional team and volunteers.</p>
<p>More than 70 families of Fandic plus the therapeutic team and volunteers participated in the Fair Bonita of Bucaramanga celebrating 400 years. It was organized by the Mayor's Office, with artistic presentations by children and young people with disabilities.</p>
<p>They participated in the walk-in commemoration of the day of people with disabilities, organized by the Mayor's Office of Bucaramanga, with the company of more than 80 Fandic families. The children and young people provided artistic samples of their skills, and each obtained special recognition with medal prizes.</p>
<p>They participated in the activity of "Inauguration and closing of the Sports Olympics for people with disabilities" organized by the Manuela Beltrán University.</p>
<p>Continuity was given to the articulation with the faculties of Communications and Marketing of the UDES, for advice and accompaniment on the subject of social networks and communications of Fandic.</p>
<p>The month of love and friendship was celebrated.</p>
<p>Children's Day was celebrated with all the families of FANDIC, with costumes, games, sweets, snacks, gifts, recreation, with the support of the National Army.</p>
<p>Fandic's Appreciation Dinner was held, with the participation of the entire Work Team and volunteers, with special participation of Marlene Wiens.</p>
<p>We participated in the Christmas Novena in the Santa Inés church of the community of the north headquarters, with the accompaniment of the families of Fandic, the work team and volunteers.</p>
<p>The Christmas celebration of the day of the candles was held with the families of FANDIC.</p>
<p>Three Christmas gift delivery celebrations were held for all FANDIC children and young people from the North, South and rural areas, with the support of volunteers who obtained the gifts using the Christmas letters written by the children. It was wonderful to see the generosity of the people and teamwork for a great celebration.</p>
<p>Market food baskets were delivered to 50 families of the North Headquarters by a volunteer family, as a Christmas gift.</p>



Fandic's website, Social Networks and Brochure were developed with the guidance and accompaniment of a social communicator, a systems engineer, and a communications volunteer. The main purpose is to publicize the foundation, have access to international platforms, learn from others, facilitate academic meetings, allow the creation of a brand of recognition and publicize the work permanently carried out by Fandic towards the inclusion of people with disabilities from a rights-based approach CBR strategy.

Fandic's database of beneficiaries, professionals and volunteers was expanded.

The national and international team created the slogan for Fandic "Transforming Lives", which is being used on the website and social networks and for the van campaign.

The Van Campaign, to achieve adequate transportation for the children and young people of Fandic, was begun. There is currently a resource for the purchase of the van of \$ 74,000,000 COP donated by CAPD and 20,000,000 COP by an international donor from Canada. In addition, inquiries were made in different banks to open Fandic account for donations for the van, however due to the configuration of the Foundation it was not possible to do so.

4. Labor Component

Fandic had market stands in five fairs not only for the sale of chocolates, but other consumable products made by families, costume jewelry and succulent plants.

The continued alliance with "Dulces y Chocolates Caballero" provided support for families to have a sales opportunity. The company was strengthened by its connection with Maquilas to facilitate the sales process. Cabellero has participated in activities in Neomundo, with the Chamber of Commerce and cooperative Closter (for the possibility of sale and commercialization in chain stores). Additionally, he achieved recognition from Green Business for good environmental, social and economic practices and received the endorsement of confidence "conserve producing and produce conserving" by the regional autonomous corporation of Santander CAS 4.0.

Support and accompaniment continued for Flor Florez, mother and caregiver, in her restaurant project. Her restaurant began in 2021, sells meals, and has had good results.

The agreement with Cajasan for labor inclusion continued. It includes analysis of jobs and awareness for people with disabilities, with face-to-face and virtual meetings to increase the number of beneficiaries, and meeting with entrepreneurs about the benefits to the company of hiring people with disabilities. Fandic was recognized by Cajasan for their work for labor inclusion of people with disabilities in Santander companies.



Four trainings on entrepreneurship were held for 9 families and caregivers of people with disabilities in the municipality of Los Santos in agreement with the health secretariat of the municipality of Los Santos. It was possible to organize 9 productive projects: pig breeding (1), calf breeding (2), chicken breeding (4), chicken incubator (1), and plant nursery (1) for implementation in 2023. 23 people participated.

5. Empowerment component

The General Assembly of parents AGM was held with satisfactory results. The parent assembly voted to continue with the same people on the Board of Directors and approved the proposed programs and activities for 2022.

Continuous training to strengthen FANDIC-IPS was carried out for administrative, therapeutic, and volunteer staff.

Fandic's role as representative for legally constituted organizations before the municipal disability committee continued. Recognition was received from the Mayor of Bucaramanga for the good performance as a representative during these four years.

The project of Self-Advocates to promote independence and autonomy and composed of young people over 18 years of age continued. It is led by mothers and caregivers with the support of the therapeutic team, psychology and volunteers.

The Master's degree project in Public Health on Care of the Caregiver, from the UNAB (Autonomous University of Bucaramanga) and developed by an Occupational Therapist, was concluded. This project also positively impacted the Fandic work team by creating a physical space in the North Site called CALMA or a relaxing space, which favors the caregivers, collaborators, and therapists who require it.

The Clinical Psychology degree project of 2 undergraduate students on the impact of mothers caring for children, young people, and people with disabilities was concluded.

The Fandic Women's Network was continued with virtual training. It has been more difficult for mothers to participate because of the new requirement to be present at therapies thus impacting the time left for their work and occupations.

We participated in the Accountability Participation Policies of the Ministry of Health of Santander, in which we learned about the PISIS platform, an official control entity where information is uploaded on the different evaluative aspects such as: customer service, quality and participation mechanisms, as a guide to program the action plan of the foundation.



Meetings were held with RIADISS and A-KASA, as allied entities and foundations respectively, both virtually and in person, giving continuity to CBR processes, which during this year directed the work towards the strengthening of organizations, especially the most vulnerable women. One of the relevant issues was sexual and reproductive health in people with disabilities. In the same way, different trainings were received related to the operation of the E-SALES and their Tax Regime. Training was also received from MAKAI A and NIBI.

By requirement of the DIAN, the invoices of FANDIC must be made electronically, and the training and adjustments were made for this purpose.

Kind regards:

A handwritten signature in black ink, appearing to read 'Olga Lucia Santamaria Pinzón'.

Olga Lucia Santamaria Pinzón
Legal representative
Foundation